

Newsletter

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RC Arusha: I assure you my full support for Zone office



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MEMBERS

Eng. Charles S. Omujuni

Mr. Nzinyangwa Mchany

EWURA OFFICE

7th Floor,
LAPF Pensions Fund Tower,
Opposite Makumbusho Village,
Kijitonyama, P.O.Box 72175
Dar es Salaam, Tanzania
Tel: +255 (0)22 2923513 - 18
Fax: +255 (0)22 2923519
E-mail: info@ewura.go.tz

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COVER PHOTO: Arusha Regional Commissioner, Hon. Mrisho Gambo (sixth right), in a group photo with EWURA's Board Members, Management and Arusha Regional Commander, Charles Mkumbo (second left) during the inauguration ceremony of the EWURA's Northern Zone office in Arusha Region on 5th August 2017.

From the Editor

DEAR esteemed readers!

IT is my pleasure to invite you all to join us in reading 19th Edition of EWURA Newsletters publication. This edition is coming at the time when the Authority has launched the most needed zone office in the Northern Zone on 5th August 2017.

I have a great honour and pleasure to inform the public; specifically customers from regions of Manyara, Arusha, Kilimanjaro and Tanga, that EWURA has chosen Arusha City to be a hub of EWURA operations in the Northern Zone and therefore, all our customers can easily now be served by the Arusha office.

I also would like to take this opportunity to inform the public that EWURA has opened another zone office in Mbeya, which was launched on 28th September 2017 to serve seven regions of Southern Highlands; Mbeya, Songwe, Rukwa, Katavi, Iringa, Njombe and Ruvuma.

This Edition has many interesting articles from EWURA's regulated activities on three energy sub-sectors; Petroleum, Electricity and Natural Gas; and one on Water sector; Water and Sanitation that have been undertaken during the period between July and September 2017.

During this period, the Authority undertook many regulatory decisions of which some of them have been covered in this edition in compliance to Section 6 (e) of The EWURA Act, Cap 414 of the Laws of Tanzania.

Section 6 (e) stipulates that the Authority shall strive to enhance the welfare of Tanzania society by enhancing public knowledge, awareness and understanding of regulated sectors including; the rights and obligations of consumers and regulated suppliers; the way in which complaints and disputes may be initiated and resolved and the duties, functions and activities of the Authority.

In this Edition activities that have got opportunity to be covered include; Highest Assurance from Arusha RC on Zone operations, meet a regulator that respects environment, Zanzibar House of Representatives visits EWURA and many more interesting articles.

You are welcome!



Titus Kaguo

EWURA Opens Zone Office with the highest assurance from the Arusha RC

By Titus Kaguho

The Energy and Water Utilities Regulatory Authority (EWURA) has opened another zone office in Arusha with the Region's Commissioner, Honourable Mrisho Gambo assuring his highest support to the offices administration to make sure all matters related to regulations are adhered to in his Region.

The RC gave that assurance recently while was launching the EWURA Northern Zone Office in

Arusha, the office that will serve four regions of Arusha, Manyara, Kilimanjaro and Tanga.

RC Gambo expressed his sincere appreciation for the Authority's choice to pick Arusha as a home of EWURA's Northern Zone operations saying: "You could have chosen to open in other regions; your choice has added more commitment for me to make sure you operate under the highest level of my cooperation".



Arusha Regional Commissioner Hon. Mrisho Gambo (centre) cutting the ribbon to officiate EWURA Northern Zone office in Arusha Region on 5th August 2017. Left is EWURA's Board Chairman Eng., Prof. Jamidu Katima and Right is EWURA's Northern Zone Manager Ms. Kapwete Leah John.



Arusha Regional Commissioner, Hon. Mrisho Gambo, in a group photo with EWURA's Board Members, Management and other staff during the inauguration ceremony of the EWURA's Northern Zone office in Arusha region in August 2017.

He said for long time, consumers of EWURA regulated goods and services have been spending more time and money on travel to the Head Office in Dar es Salaam, a situation now will be different as they will now be traveling from closer regions to Arusha.

Earlier, the Chairman of the EWURA's Board of Directors, Engineer, Prof. Jamidu Katima had expressed his expectations that the RC's office would offer maximum cooperation to let the zone office execute its activities smoothly.

"It is our expectations that by launching this office in Arusha, consumers of regulated goods and services in the Northern zone will get good services in a simplified manner; and I should take this opportunity to welcome all consumers of regulated goods and services from the zone to submit all their requirements in our office for speedy decision-making process," said Eng. Prof. Katima.

Arusha Zone office is the second after a successful launch of Lake zone office in Mwanza in the year 2015; the office that serves regions of Mwanza, Kagera, Kigoma, Mara, Shinyanga and Simiyu; and preparations are under way to launch EWURA zone offices at the Southern Highlands in Mbeya, the office that will serve regions of Iringa, Njombe, Mbeya, Songwe, Rukwa, Katavi and Ruvuma.

RC Gambo expressed his sincere appreciation for the Authority's choice to pick Arusha as a home of EWURA's Northern Zone operations saying: "You could have chosen to open in other regions. Your choice has added more commitment for me to make sure you operate under the highest level of my cooperation".

EWURA: A regulator that respects environment

By **Tobietha Makafu**

The Energy and Water Utilities Regulatory Authority (EWURA), is an autonomous multi-sectoral authority, which has been established by EWURA Act No. 414 of The Tanzanian laws, in order to regulate technically and commercially the energy sector, which includes the three sub sectors of electricity, petroleum and natural gas and the water sectors.

EWURA has the responsibility of making sure that all the regulated activities preserve the environment by protecting the health and safety of the service providers, clients, general population and the general environment.

Communications and Public Relations Manager, Mr. Titus Kaguo said that, in regulating the electricity sector, EWURA has to ensure that environment is preserved by only licensing projects which have been approved by National Environment and Management Council (NEMC).

He added that, EWURA has been conducting various inspections in order to control wastes from various electrical generation activities, such as inspecting the disposal of used fuel in electricity generation so as to eliminate environmental impacts as well as to make sure that there is no noise, dust and other wastes which will affect the health and biological safety of the area.

Speaking about the petroleum industry, Mr. Kaguo said that, there are various technical regulatory principles that have been set, to ensure that they protect the health, safety and the environment, quality and all potential risks such as fires, various diseases, as well as to protect the spillage of oil to the water resources

and affect agricultural activities. According to the principles set, the license for oil storage and transportation is only provided to companies which comply with TBS standards.

On the side of natural gas, Mr. Kaguo said, EWURA is working on the front-line to make sure that the environment of gas processing industries is maintained, for example the hydraulic residue generated by gas mining are filtered and well disposed, as well as to make sure that there is an absence of noise pollution that disturbs residents living in the neighboring areas.

Also EWURA ensures that there will be no negative impact on the earth, such as soil erosion in areas where the gas pipeline is passing, as well as the people living nearby are staying at an acceptable distances from the infrastructure in order to prevent them from various disasters such as fire accidents which can be caused by gas leakage.

By concluding with the Water and Sanitation Sector, Mr. Kaguo said, EWURA has been making sure that water authorities provide clean water and waste management is compatible with the TBS standards.

Water Authorities are supposed to review and investigate the environmental impacts that can be caused by new projects and the existing ones, if they meet the accepted standards, the authority receives a certificate from National Environment Management Council (NEMC).

Earlier in June this year, EWURA Lake Zone Office led by its Manager Eng. Nyirabu Musira,



EWURA Lake Zone Manager, Eng. Nyirabu Musira giving an explanation to various visitors to EWURA booth during the World Environmental Day Celebrations that was held in June 2017, Butiama, Mara Region.

Participated in the World environmental day celebrations nationally held in Butiama district of Mara Region, to educate the public on how the regulated sectors can operate its activities without damaging the environment.

The commemoration of the World Environmental day celebrations in Tanzania were organized by the office of the vice president (Union and Environment) under his Minister Hon. January Makamba, and it was closed by the Vice

President of the United Republic of Tanzania, Hon. Samia Suluhu who emphasized on environmental conservation for industrial development in the country.

EWURA Lake Zone Office celebrated by participating in the exhibitions on various environmental issues which were highlighted by the slogan which said: **“Conserve environment a pillar for Tanzania of Industries”**.

Zanzibar House comes to EWURA to learn regulations

By Wilfred Mwakalosi

THE House of Representative's Committee on...have commended EWURA for its achievements in regulatory regime, saying it is their wish to have their own regulatory institution grow to such level.

The Vice Chairman of the Committee for Land, Natural Resources and Environment Abdulkarim Esmail Hassan Shah pleaded for EWURA to extend its expertise in regulation to Zanzibar Utilities Regulatory Authority (ZURA), for the latter to become effective.

"ZURA is a new institution...We are of the opinion that, a close cooperation between these two institutions will bear a more significant results in terms of capacity building," he said.

The Isles' Deputy Minister for Land, Water, Energy and Environment, Hon. Juma Makungu Juma said during the committee visit to EWURA in September that his office will work tirelessly to support Zanzibar Utilities Regulatory Authority (ZURA) to nurture its capacity to highest levels.

"We are very proud of EWURA. We would wish you extend your regulatory service, especially fuel inspections to Zanzibar, to instill some discipline," he said. However, EWURA's jurisdiction falls within Mainland Tanzania. Nevertheless, EWURA has been working hands in gloves with ZURA for the past three years, to ensure that the latter gains experience from the former.

The House Committee had visited EWURA to learn how the regulatory functions are carried out. The committee also had an opportunity to witness an on-site fuel marking check, as part of the steps taken by EWURA to enforce the quality standards of the fuel.

EWURA's Acting Director General Eng. Godwin Samwel said his office has been providing technical assistance to ZURA to ensure that the new Authority starts regulatory functioning with the right foot. "EWURA's door will always be open for our brothers and sisters at ZURA; we see it prudent for the two institutions to work closely together for the benefit of country," he said.



A cross section of Members of Zanzibar's House of Representatives and Government Officials during a familiarization tour in August, 2017 at EWURA Headquarters in Dar es Salaam.

EWURA goes digital in its operations

By Tobietha Makafu

The Energy and Water Utilities Regulatory authority (EWURA) has begun to use the new electronic system for all applications on electrical contractor licenses, electrical generation, transmission and distribution, orders; and water tariff applications effectively August 1st 2017.

Those who need to apply for the license must send their applications online Via the Licensing and Order Information System (LOIS) developed by EWURA through <http://lois.ewura.go.tz>

LOIS system has been introduced to improve implementation of EWURA's various activities including provision, renewal and revocation of licenses, control of price settings and tariffs, monitoring the effectiveness of regulated sectors, responding and resolving complaints and conflicts.

Speaking to the writer of this article, Communications and Public Relations Manager of EWURA, Mr. Titus Kaguho said, the aim of using LOIS is to reduce time taken for the whole process of license application as well as to enable applicants to access their application information directly into the system and monitor implementation measures.

"This system is expected to simplify communication between EWURA with its internal and external stakeholders in simplifying the whole licensing order and Information services," He said.

Effective service delivery will increase by increasing the transparency of the EWURA service delivery process, and customers will be able to apply and see the steps reached by the application submitted to EWURA via the internet.

So the clients will not have to go to EWURA offices in submitting the application for the various services provided. Explaining on how the system is working, Mr. Kaguho said, the licensing system is available on EWURA's website www.ewura.go.tz, clients will have to sign up for this system. After completing the application form or submitting the complaint, he or she will receive a message explaining that his request has been received and will also be able to determine every step in the process of addressing his request.

"This system is expected to simplify communication between EWURA with its internal and external stakeholders in simplifying the whole licensing order and Information services"
- Titus Kaguho

If EWURA sees that there is a need for the customer to submit any other information or provide a comment or order, these instructions will be sent directly to the client through this system. Once the application is approved, the client will receive information via the system. After the completion of the application, the internal process will continue as usual until the EWURA's board decision is passed to the client's request.

The LOIS system has been developed based on the needs of EWURA and its stakeholders. EWURA is ready to receive comments about this system through its address and its headquarters or local offices in Mwanza, Arusha, Mbeya and Dodoma regions.

A decade of **EWURAs'** hard-work, quality service and expansion

By Asiatu Msuya

The Energy and Water Utilities Regulatory Authority (EWURA) is an autonomous, multi sectoral Regulatory Authority, established by the EWURA Act, Cap 414 of the laws of Tanzania. EWURA became operational in 2006, after having consumed five years of preparations. It is in 2016, that the Authority marked ten years of regulatory service delivery, henceforth a decade.

The Authority's key activities include, regulating the Energy and Water sectors in Tanzania Mainland. EWURA is responsible for technical, safety and economic regulation of the sectors. The regulated sub-sectors under EWURA's jurisdiction include Petroleum, Gas, Electricity and Water & Sanitation.

EWURA is mandated to ensure that its services are available in sufficient quantities, affordable, safe and reliable and that the service providers get fair return on their investments.

EWURAs' Duties and Functions

In carrying out its functions and duties, EWURA strives at enhancing the welfare of Tanzanian society by; promoting effective competition; protecting the interests of consumers; protecting the final viability of efficient suppliers; promoting the availability of regulated services to all consumers; protecting and preserving the environment.

In discharging its obligation transparently and in a manner beneficial to all; and every segment serviced by the Authority, EWURA has been,

and is being guided by the sectoral policies, key legislation and guidelines which are: The Energy and Water Utilities Regulatory Authority Act (2001); The National Energy Policy (2003); The Electricity Act (2008); Tanzania Water Sector Policy (2006); Water Supply and Sanitation Act (2009); Petroleum Act (2015) and DAWASA Act, Cap 273.

EWURAs' service delivery and expansion

In a decade of EWURAs' service delivery, there has been notable structural implementations which have led into opening up of the Authority's zonal offices. This initiative helps EWURA to be more efficient and effective in discharging its duties and enable customers access its services easily.

Accordingly, EWURA is now having zonal offices in Arusha; which services Tanga, Kilimanjaro, Arusha and Manyara regions; in Mbeya which services Mbeya, Songwe, Rukwa, Katavi, Ruvuma, Njombe and Iringa; in Mwanza for Mwanza, Mara, Kagera, Kigoma, Geita, Shinyanga and Simiyu.

It is no doubt that the Authority has strives for its excellence through viable strategic objectives which has made EWURA an exemplary regulator amongst others, in the energy and water utilities; focusing on impact and aspirations for what it does and the reasons for its existence.

Henceforth, EWURA has set its core values that describe how it operates and executes its day



to day decisions and conducts which have been the prerequisites for its strength in implementing the regulatory functions.

Thus, EWURA's staff are guided by the motto, "Fair Regulation for positive IMPACT"; which is only possible when all stakeholders are treated with fairness, while upholding standards of right and good conduct; with highest degree of competence and skills; and in a manner which shows readiness to take full responsibilities and; to being the servant of the people when delivering of service; without prejudice with respect to interests of all stakeholders.

EWURAs' quality service standards

In ensuring that EWURA lives its vision, which is inclined into the world class service delivery, the

Authority has embarked on the internationally set standards that measures and audit service delivery specifically to guaranteeing that service provision is of high quality, safe and reliable.

In its attempt to regulate utilities in energy and water in a transparent, effective and efficient manner; that ensures their quality, EWURA has been appraised and qualified internationally to comply with the International Standards Organization (ISO) quality service standards.

This exertion has cemented EWURAs' service delivery as a regulator, in upholding quality standards (ISO); and in setting a level playing field geared at balancing interests of all stakeholders; in a fair and completely transparent manner; which has eventually earned the Authority an ISO certification i.e. ISO: 9001:2008.

LPG:

an emerging friendly
cooking product in
TANZANIA



By **Tobietha Makafu**

Liquefied Petroleum Gas (LPG) is the gas which is used domestically for cooking purposes.

This gas is the petroleum product that is obtained from the purification of crude oil, is environmentally friendly and available at low cost which make it to be used by many people around the world.

This LPG which is used for cooking purposes is different from natural gas in its composition, whereby natural gas is composed of methane while LPG is composed of Propane and Butane. This does not mean that, natural gas cannot be used for cooking but in order to be used for cooking it require a pipe network and it is not easy to be put in the cylinder like LPG.

In order for this gas to be used safely and efficiently the user should consider security measures for health protection as well as the environment. The first thing that the user need to consider is buy a LPG which is sealed and make sure the seal is not broken also the weight should be correct.

During the transportation of the gas, user should make sure the cylinder is standing still, vertically

and it should be kept in a place with enough air and far from any fire sources.

If the user suspects the presence of gas leakage, he/she is not supposed to switch on the stove, or if the stove it is in use, it should be switched off and the regulator should be removed from the gas cylinder.

If the gas continues to leak, it should be removed and kept far from other cylinders, do not switch on or off any electrical device, because by doing so it can cause electric sparks which cause fire and do not use telephone in that area.

When using LPG gas, it is important to open windows and doors. Make sure the tube used is not folded at any point so as to prevent damage.

Also, the LPG cylinder should be kept in a safe place where nothing can fall on it or push it.

These safety measures are not only LPG users are required to focus on the security measures on the gas but also the general importers and suppliers must comply with the safety and standard base. The main objective is to meet the safety and security of the people as well as the overall environment.

EWURA conducts induction to newly employees

By Staff Reporter

The Energy and Water Utilities Regulatory Authority (EWURA) has continued to build capacity to its employees by conducting induction course to its new staff.

The training is aimed at making the new staff 'hit the ground running' while taking up new roles and in accomplishing their daily activities at EWURA.

The training which took place recently at EWURA headquarters in Dar es Salaam, involved 20 new staff of various cadre; Drivers, Stores cum Administrative Officers, Engineers, Inspectors, Accountants and Communications Officer.

The training was meant to introduce the new staff to workplace culture so that they align and assimilate with EWURA values and the behaviors; learning the right way of doing things; help employees adjust to their new roles, making a smoother transition into the Authority's regulatory activities and help them establish a professional impression including the way to deliver customer service.

EWURA's Acting Director General, Eng. Godwin Samuel, said: "EWURA is a multi-sectoral regulator which is aspiring to provide a world class services of energy and water utilities to its clients, therefore every employee must adhere to the rules of the thumb and must comply to set standards and instruments while delivering services at various capacities on behalf of EWURA".

Eng. Godwin noted that, EWURA is facing many emerging challenges and government directives, and called upon all employees to join hands and align in solving the challenges. He stressed for new employees to adhere to a transparent, effective and efficient regulatory services delivery that ensures quality, availability, affordability and ultimately making a positive impact in the society.

Besides, the staff were trained to understand EWURA's Strategic Plan, the human resources policies and manuals, financial regulations and procedures, office documents handling procedures, water and sewerage regulations, EWURA ICT Policy and Systems, Electricity regulation, Petroleum regulation, natural gas regulation, the Communications and public relations Policy and Procedure as well as management of information in the public service and the quality control system.

The staff expressed their appreciation to EWURA for a warm welcome and hands on experience on various regulatory aspects and challenges, and promised to adhere to values and public service ethics in carrying out their day to day responsibilities and that they will always stand for the survival of EWURA.

Benefits of induction programs include to strengthen workplace safety, increased retention rate, improved employee morale and behavior, increased productivity, and increased sense of acceptance into the organization.

Tanga Port to service Northern Regions

By Asiatu Msuya

The Energy and Water Utilities Regulatory Authority (EWURA) has compelled all OMCs operating in Tanga and other Northern Regions to start placing petroleum products orders to BPSA through Tanga Port, effective October 2017 deliveries onwards, given increased capacity of storage tanks in Tanga terminals from 20,000m³ to about 120,000m³.

The EWURAs' Acting Director General, Eng. Godwin Samwel made an official announcement in a stakeholders meeting held on the 24th August, 2017 in Tanga where he stressed that, the OMC's operating in Tanga, Kilimanjaro, Arusha and Manyara regions will be required to receive/load petroleum products (petrol, diesel and kerosene) through Tanga Port.

Eng. Samwel highlighted that, petroleum pump prices for Tanga and other Northern regions will now be computed and published based on the BPS petroleum products received through Tanga port from the first week of October, 2017 and that this initiative is meant to increase accessibility of petroleum products in the country, safety and reliability in ensuring that customers get quality service, at a fairly regulated prices.

The EWURA's Acting Director General, guaranteed all OMC's and other stakeholders that, the Authority has made thorough inspection to Tanga GBP; whose tanks will be used to store petroleum products for Northern Region deliveries; and that EWURA is satisfied with the set standards hence GBP will soon be licensed to provide particular service.

In addition, EWURA made assessment to determine actual requirements for petroleum products in Tanga and Northern regions and it

was noted that the requirements amounting to 35 million liters per month. Therefore, The Authority is quiet sure that the GBP storage facility will suffice the need, considering its importation capacity of about 120 million liters; and loading capacity of about 50 carriages per day; i.e. about 1.5 million liters per day.

Eng. Samwel called on OMC's to invest in storage tanks since GBP is the only company that has its own infrastructure feasible for importation, storage, loading and off-loading of petroleum products in Tanga, noting that this will enrich effective competition and fairness in the service delivery, limiting the possibilities of the GBP to be dominant in the business.

Eng. Samwel stressed that, EWURA will make a very close follow up to GBP, through provision of special condition in its operational license; and frequently inspect its service delivery to other OMC's, who will be using the GBP storage facilities, to ensure equity, fair competition standards; failure of which will lead into stern measures to GBP.



GBP Storage Facility - Tanga

EWURA goes up and up at DITF

By Tobietha Makafu

The Energy and Water Utilities Regulatory Authority (EWURA) has performed well in the 41st Dar es Salaam International Trade Fair (DITF) exhibitions which were held at Mwalimu Nyerere grounds (Sabasaba) in Dar es Salaam from 28th June to 13rd July.

In this year's exhibitions, EWURA has succeeded by emerging the third winner in a group category of Energy and Minerals practitioners that involved various public and private institutions as well as government agencies in Energy and Mineral industry.

The victory was initiated by good preparations based on the criteria and terms of participation as well as the best service delivery to customers who visited EWURA's booth.

The success has been catalyzed by the presence of experts in energy and water regulation from the authority, that have been providing education concerning the services of the authority towards the regulated sectors including handling customer complaints and other public concerns towards the services provided by EWURA.



Some of the visitors listening carefully to EWURA's officials when they visited EWURA's booth during the 2017 Dar es Salaam International Trade Fair (DITF - Sabasaba) .

The Communication and Public Relations Manager, Mr. Titus Kagua said that different people visited EWURA's booth on this season with the intention of seeing and learning about the services provided so as to gain knowledge and get answers to questions concerning the authority like in the energy and water sector.

"Actually the education I got, has removed the confusion in my head I had at first about EWURA regarding its work and responsibilities, and also I have known the best way to submit complaints on the regulated sectors." **said a citizen named Mariam Said.**

and also I have known the best way to submit complaints on the regulated sectors." said a citizen named Mariam Said.

In fulfilling its public education responsibility EWURA will continue to participate in various exhibitions within the country, in order to reach more people in various areas. Therefore

EWURA wishes to invite more people to visit its booth in various exhibitions which it will participate within the country.

"We have received about 500 people who were interested to know about our products and services provided by EWURA in all three sectors that it regulates." He added that, despite the services provided, visitors seemed to be fascinated and pleased by the presence of several reports of petroleum and water sector where by students, researchers as well as citizens who needed them, were given so as to aid them in various activities for building the county.

EWURA also invites more citizens to visit its existing offices for more information and education purposes at its headquarter offices in Dar es Salaam, Lake zone offices in Mwanza region, Southern Highlands Zonal Offices in Mbeya regions, the Northern Zone Offices in Arusha Region so as to find out more about different issues concerning the regulation of Energy and Water.

"Actually the education I got, has removed the confusion in my head I had at first about EWURA regarding its work and responsibilities,



EWURA staff, Ms. Rahel Kiula (first Right) and Eng. Violet Iramu tentatively listen to a visitor at EWURA's booth during the 2017 Dar es Salaam International Trade Fair (DITF - Sabasaba) .

Newsletter

SEPTEMBER 2017

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RC Arusha: Nitawapa *sapoti* yangu yote ofisi ya Kanda



Jarida lililopita:



BODI YA WAHARIRI

MWENYEKITI

Bw. Felix Ngamlagosi

NAIBU MWENYEKITI

Mha. Godwin Samwel

MHARIRI

Bw. Titus Kaguo

MHARIRI MSAIDIZI

Bw. Wilfred Mwakalosi

WAANDISHI

Bi. Asiatu Msuya

Bi. Tobietha Makafu

WAJUMBE

Mha. Charles S. Omujuni

Bw. Nzinyangwa Mchany

OFISI ZA EWURA

Ghorofa ya 7,

Jengo la LAPF Pension Fund,

Mkabala na Kijiji cha Makumbusho,

Kijitonyama, S.L.P. 72175,

Dar es Salaam, Tanzania

Simu: +255 (0)22 2923513 - 18,

Nukushi: +255 (0)22 2923519,

Barua pepe: info@ewura.go.tz

YALIYOMO

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PICHA YA MBELE: Mkuu wa Mkoa wa Arusha, Mhe. Mrisho Gambo (wa sita kulia), akiwa katika picha ya pamoja na Wajumbe wa Bodi, Menejimenti ya EWURA na Kamanda wa Polisi wa Mkoa wa Arusha, Charles Mkumbo (wa pili kushoto) wakati wa uzinduzi wa ofisi mpya ya Kanda ya Kaskazini jijini Arusha, Agosti 2017.

Kutoka kwa Mhariri

WAPENZI wasomaji wetu!

Ni furaha kubwa kuwakaribisha wote kujiunga nasi katika kusoma toleo jipya la 19 katika mfululizo wa machapisho ya Jarida la EWURA. Toleo hili linakuja wakati Mamlaka ikiwa imezindua ofisi ya Kanda iliyokuwa ikihitajika sana kwa Kanda ya Kaskazini, uzinduzi uliofanyika tarehe 5, Agosti 2017

Ni furaha na heshima kubwa kuutaarifu umma, hususan wa mikoa ya Manyara, Arusha, Kilimanjaro na Tanga, kuwa EWURA imechagua Jiji la Arusha kuwa kitovu cha shughuli za EWURA kwa Kanda ya Kaskazini, hivyo basi, wateja wetu wote watahudumiwa kwa urahisi na ofisi ya Kanda ya Arusha.

Pia napenda kuchukua fursa hii kuutarifu umma kuwa EWURA imefungua ofisi nyingine jijini Mbeya ambayo ilizinduliwa tarehe 28 Septemba 2017 kwa ajili ya kuhudumia mikoa saba ya Kanda ya Nyanda za Juu Kusini; Mbeya, Songwe, Rukwa, Katavi, Iringa, Njombe na Ruvuma.

Toleo hili lina habari nyingi za kuvutia kutoka sekta ndogo tatu ambazo EWURA inazidhibiti za nishati; Petroli; Umeme na Gesi Asilia na Sekta moja ya Maji; Maji na Usafi wa Mazingira; zilizotokana na shughuli za udhibiti zilizofanyika kati ya Julai na Septemba 2017.

Katika kipindi hiki, EWURA imefanya maamuzi mbalimbali ya kiudhibiti ambayo baadhi yake, yamechapishwa katika toleo hili, ambalo linachapishwa katika kutekeleza kifungu cha 6(e) cha Sheria ya EWURA Sura Na. 414 ya Sheria za Tanzania.

Kipengele cha 6(e) kinasema kwamba ni wajibu wa Mamlaka kuhakikisha inaboresha ustawi wa jamii ya Watanzania kwa kuimarisha elimu kwa umma, ufahamu na uelewa wa sekta zinazodhibitiwa ikiwa pamoja na; haki na wajibu wa walaji na watoa huduma wa sekta zinazodhibitiwa; Njia za kutatua migogoro na kusikiliza malalamiko, kazi na shughuli za mamlaka kwa ujumla.

Katika toleo hili shughuli ambazo zimepewa kipaumbele kuchapishwa ni pamoja na RC Arusha kuihakikishia EWURA *sapoti*, Jinsi Mdhambi anavyoheshimu mazingira, Wawakilishi wa Z'bar waitembelea EWURA na habari zingine kemkemu za kuvutia.

Wote mnakaribishwa!



Titus Kaguho

RC Arusha aihakikishia EWURA sapoti ofisi mpya ya Kanda ya Kaskazini

Na Titus Kaguo

Mamlaka ya Udhhibiti wa Huduma za Nishati na Maji (EWURA), imefungua Ofisi ya Kanda ya Kaskazini, mijini Arusha; ambayo ni mwendelezo wa Mamlaka kufungua Ofisi zake za Kanda nchini katika juhudi za kusogeza huduma zake karibu na wananchi.

Mkuu wa Mkoa wa Arusha, Mheshimiwa Mrisho Gambo ameunga mkono hatua hii kwa kuihakikishia EWURA kuwa atatoa ushikiano wa hali ya juu katika usimamizi wa Ofisi hiyo, ikiwemo kuhakikisha kuwa masuala yote yanayohusu utekelezaji wa majukumu ya EWURA ikiwemo kanuni zinazoongoza utoaji wa huduma,

zinafuatwa na wadau wote wanaopokea huduma hizo katika mkoa wake.

Mhe. Mkuu wa Mkoa alitoa kauli hiyo hivi karibuni wakati wa uzinduzi wa wa Ofisi ya EWURA, Kanda ya Kaskazini; Ofisi ambayo itahudumua mikoa minne ya Arusha, Manyara, Kilimanjaro na Tanga.

Gambo aliishukuru EWURA kwa kuamua kuifanya Arusha kuwa makao makuu ya Ofisi yake kwa Kanda ya Kaskazini; kwa kusema: “EWURA ingeweza kuchagua kuweka makao makuu katika mikoa mingine ya Kanda hii. Niwahakikishie



Mkuu wa Mkoa wa Arusha, Mhe. Mrisho Gambo (katikati) akikata utepe wakati wa uzinduzi wa ofisi mpya za EWURA kwa Kanda ya Kaskazini tarehe 5 Agosti 2017. Kushoto ni Mwenyekiti wa Bodi ya EWURA Mha., Prof. Jamidu Katima na kulia ni Meneja wa EWURA wa Kanda ya Kaskazini Bi. Kapwete Leah John.



Mkuu wa Mkoa wa Arusha, Mhe. Mrisho Gambo, akiwa katika picha ya pamoja na Wajumbe wa Bodi, Menejenti ya EWURA wakati wa uzinduzi wa ofisi mpya ya Kanda ya Kaskazini jijini Arusha, Agosti 2017.

tu kwamba chaguo lenu kwa Arusha kuwa makao makuu ya Kanda, limeniongezea ari na nitawajibika kuhakikisha kuwa mnaendesha shughuli zenu kwa ushirikiano mkubwa kutoka kwangu mimi kama Mkuu wa Mkoa”.

Aidha, Mhe. RC alieleza kuwa, kwa muda mrefu watumiaji wa huduma za EWURA wamekua wakisumbuka kuzifuata huduma hizo mkoani Dar es Salaam ambapo ndio yalipo makao makuu ya Mamlaka kwa sasa, jambo ambalo limekua likiwapa usumbufu mkubwa kutokana na kupoteza muda mwingi na gharama kwa kusafiri kwenda Dar es Salaam; hali ambayo kwa sasa itakua tofauti kwa kuwa huduma zote zilizokuwa zinafuatwa Dar es Salaam, sasa zitapatikana hapa Arusha na kuongeza kuwa wale wote wanaohitaji huduma za Mamlaka watazipata Arusha na watatumia muda na gharama zao kufanya shughuli nyingine za kimaendelo.

Awali, Mwneyekiti wa bodi ya Wakurugenzi ya EWURA, Mhandisi, Prof. Jamidu Katima alieleza kuwa ana imani na mategemeo kuwa, Ofisi ya

Mkuu wa Mkoa itatoa ushirikiano wa hali ya juu ili kuifanya Ofisi hiyo ya Kanda kufanya shughuli zake katika viwango vinavyostahili, kwa uhakika na kwa usalama.

“Ni matarajio yetu kuwa kwa kufungua Ofisi hii hapa Arusha, watumiaji wa huduma zetu kwa Kanda ya Kaskazini watapata huduma bora na kwa urahisi zaidi; Na nitumie fursa hii kuwakaribisha walaji na watumiaji wote wa huduma zetu kuwasilisha mahitaji yao katika Ofisi yetuhii, ili kupata uamuzi wa masuala yao haraka wiwezekanavyo,” alisema Mhandisi. Prof. Katima.

Ofisi ya Kanda ya Arusha ni ya pili kuanzishwa, ikitanguliwa na ile ya Kanda ya Ziwa iliyofunguliwa mwaka 2015, iliyopo Mwanza ambayo inahudima mikoa ya Mwanza, Kagera, Mara, Shinyanga na Simiyu; na vilevile, EWURA iko mbioni kufungua Ofisi nyingine ya Kanda ya Nyanda za Juu Kusini, itakayokuwa Mbeya; ambayo itatoa huduma kwa mikoa ya Iringa, Njombe, Mbeya, Songwe, Rukwa, Katavi and Ruvuma.

Udhibiti wa Nishati, Maji na Utunzaji wa Mazingira

Na Tobietha Makafu

Mamlaka ya Udhibiti wa Huduma za Nishati na Maji ni mamlaka huru ya udhibiti, iliyoanzishwa na sheria ya EWURA sura namba 414 ya sheria ya Tanzania, kwaajili ya kudhibiti kiufundi na kiuchumi sekta ya nishati, inayohusisha sekta ndogo ya umeme, Mafuta aina ya petroli, gesi asilia na maji kwa Tanzania.

EWURA inawajibwa wa kuhakikisha shughuli zote zinazodhibitiwa, zinahifadhi na kutunza mazingira kwaajili ya kulinda afya, usalama na mazingira ya watoa huduma, wateja wao na wananchi walio karibu.

Meneja wa Mawasiliano na Uhusiano EWURA Bw. Titus Kaguho alisema, katika udhibiti wa sekta ya umeme EWURA inahakikisha mazingira yanatunzwa kwa kutoa leseni ya uzalishaji umeme kwa mradi ambao umepata kibali cha Mazingira kutoka katika Baraza la Taifa la Mazingira NEMC, ili kuhakikisha mradi huo hauna athari zozote kwa mazingira.

Aliongeza na kusema kuwa EWURA imekua ikifanya ukaguzi ili kudhibiti taka zitokanazo na shughuli mbalimbali za uzalishaji umeme, mfano kukagua uteketezaji wa dizeli chafu inayozalishwa baada ya kuzalisha umeme wa mafuta ili kuondoa athari kwa mazingira, pia kuhakikisha hakuna kelele, vumbi na taka zingine zitakazoathiri, afya na usalama wa viumbe hai na mimea katika eneo hilo.

Akizungumzia sekta ya mafuta aina ya petroli, Bw. Kaguho alisema, kuna kanuni mbalimbali za udhibiti wa kiufundi zimewekwa ili kuhakikisha zinalinda afya, usalama, mazingira, ubora na hatari zote zinazoweza kutokea kama moto, magonjwa mbalimbali pamoja na kulinda mafuta

yasitiririke kwenda kwenye vyanzo vya maji na kuathiri shughuli za kilimo.

“Kanuni za sekta ya mafuta zinahakikisha EWURA inatoa leseni ya biashara ya mafuta yenye miundombinu ya usafirishaji na utunzaji wa petroli unaokidhi viwango vya kimataifa na TBS. EWURA imehakikisha kila kituo cha mafuta kina chemba ya kutenganisha mafuta na maji ili pindi mafuta yanapomwagika na kuchanganyika na maji yaweze kutenganishwa na kuhifadhiwa au kuteketezwa kwa usahihi”

Kwa upande wa gesi asilia Bw. Kaguho alisema. EWURA imekua mstari wa mbele kuhakikisha mazingira ya viwanda vya uchakataji gesi yanatunzwa, mfano, mabaki ya majimaji yanayotokana na uchakataji wa gesi yanachujwa na kuteketezwa inavyostahili, pia kuhakikisha hakuna kelele zinazosumbua wananchi wanaoishi maeneo ya jirani na kiwanda.

“Pia EWURA itahakikisha hakuna athari zitakazotokea katika ardhi, kama mmomonyoko wa udongo unaoweza kutokea kwasababu ya kupitisha mabomba ya kusafirisha gesi pia kuhakikisha wananchi wanaishi umbali uliokubalika kutoka katika miundombinu hiyo inapopita ili kuwakinga na maafa mbalimbali yanayoweza kutokea mfano, ajali za moto na nyingine zinazoweza kusababishwa na kuvuja kwa gesi hiyo”

Kwa kumalizia na sekta ya maji na usafi wa mazingira, Bwana Kaguho alisema, EWURA imekuwa ikihakikisha mamlaka za maji zinatoa huduma ya maji safi na taka inayoendana na viwango vilivyowekwa na TBS.



Meneja wa EWURA wa Kanda ya Ziwa, Mha. Nyirabu Musira akitoa ufafanuzi kwa wageni mbalimbali waliotembelea banda la EWURA wakati wa maadhimisho ya Siku ya Mazingira Duniani yaliyofanyika Juni 2017, Butiama, Mkoa wa Mara.

Mamlaka za maji zinapaswa kupitia ukaguzi na uchunguzi juu ya athari za mazingira zinazoweza kusababishwa na miradi mipya pamoja na miradi iliyopo na ikithibitika kukidhi viwango, Mamlaka hiyo inapata cheti kutoka baraza la taifa la mazingira NEMC.

Mapema mwezi Juni Mwaka huu, EWURA kanda ya Ziwa ikiongozwa na Meneja wa Kanda hiyo Mhandisi Nyirabu Musira, ilishiriki katika maadhimisho ya siku ya mazingira duniani, iliyofanyika kitaifa Wilayani Butiama mkoa wa Mara, ili kuelimisha umma, jinsi shughuli za sekta zinazodhibitiwa zinavyoweza kufanyika bila kuharibu mazingira. Maadhimisho ya Siku

ya Mazingira yaliandaliwa na Ofisi ya Waziri wa Nchi Ofisi ya Makamu wa Raisi (Muungano na Mazingira) chini ya Waziri wake Mheshimiwa January Makamba na kufungwa na Makamu wa Raisi wa Jamuhuri ya Muungano wa Tanzania Mheshimiwa Samia Suluhu ambaye alisisitiza utunzaji wa Mazingira kwa maendeleo ya viwanda nchini.

EWURA Kanda ya Ziwa ilishishiki maadhimisho hayo kwa kushiriki kwenye maonesho pamoja na midaharo mbalimbali iliyoendesha juu ya utunzaji wa mazingira, ikisindikizwa na kauli mbiu isemayo **“Hifadhi ya Mazingira: Muhimili wa Tanzania ya viwanda”**

Wawakilishi Zanzibar waitembelea EWURA kujifunza udhibiti

Na Wilfred Mwakalosi

Kamati ya Ardhi na Mawasiliano ya Baraza la Wawakilishi Zanzibar limesifu jitihada na mafanikio ya Mamlaka ya Udhhibiti wa Huduma za Nishati na Maji (EWURA) katika masuala ya udhibiti, na kwamba Zanzibar pia ingependa kuona taasisi yake ya udhibiti wa huduma (ZURA) ikibadilika na kuwa kwenye viwango vya EWURA.

Makamu Mwenyekiti wa Kamati hiyo, Abdulkarim Esmail Hassan Shah aliomba EWURA kuisaidia ZURA kiutaalam, ili iweze kuwa katika viwango vinavyotakiwa katika kutoa huduma.

“ZURA ni taasisi mpya, tunafikiria kwamba, ushirikiano wa karibu kati ya taasisi hizi mbili utasaidia kuleta matunda yanayostahili hasa kwenye eneo la kuongeza uwezo wa kitaalam,” alisema.

Naibu Waziri wa Ardhi, Maji, Nishati na Mazingira Juma Makungu Juma alisema wakati wa ziara hiyo kwamba, Wizara yake itafanya kila iwezavyo kuhakikisha kwamba ZURA inapata msaada unaotakiwa ili kuiinua ifikie viwango vinavyotakiwa.

“Tunajivunia sana EWURA. Tungetamani mkafanye udhibiti hata Zanzibar, hasa wa mafuta, ili kuweka nidhamu,” alisema. Hata hivyo, EWURA ina uwezo wa kisheria wa kufanya kazi Tanzania bara tu.

EWURA hata hivyo imekuwa ikifanya kazi kwa karibu sana na ZURA kwa miaka mitatu iliyopita, ikiisaidia tangu mipango ya awali kabisa ya kuanza kwake, kuhakikisha kwamba inapata uzoefu unaotakiwa. Kamati hiyo ya Baraza la Wawakilishi iliitembelea EWURA ili kujifunza namna ambavyo shughuli za udhibiti zinafanywa. Kamati pia ilipata fursa ya kushuhudia ukaguzi wa vinasaba kwenye mafuta ja petroli, ikiwa njia mojawapo ya kudhibiti ubora wa mafuta hayo. Kaimu Mkurugenzi wa EWURA Mhandisi Godwin Samwel alisema, ofisi yake imekuwa ikitoa msaada wa kiufundi kwa ZURA ili kuhakikisha kwamba Mamlaka hiyo mpya inaanza kwa hatua sahihi.

“Mlango wa EWURA siku zote utakuwa wazi kwa ndugu zetu wa visiwani ili kuhakikisha kwamba taasisi hizi mbili zinafanya kazi pamoja kwa manufaa ya nchi yetu,” alisema.



Baadhi ya Wajumbe wa Baraza la Wawakilishi na Watendaji wa Serikali ya Mapinduzi Zanzibar wakati wa ziara ya mafunzo kuhusu masuala ya udhibiti, iliyofanyika mwezi Agosti 2017, makao makuu ya EWURA, Dar es Salaam.

EWURA kwenda *kidijitali*

Na Tobietha Makafu

Kuanzia tarehe moja ya mwezi wa nane mwaka 2016 EWURA imeanza rasmi kutumia mfumo mpya wa kielektroniki kwa maombi yote ya leseni za ukandarasi wa umeme, uzalishaji na usambazaji wa umeme pamoja na maombi ya bei kwa sekta ya maji, malalamiko na taarifa.

Hivyo yeyote anayehitaji kufanya maombi ya leseni hizo ni lazima atume maombi kwa njia ya mtandao kwa kutumia mfumo unaoitwa Licensing and Order Information System (Mfumo wa leseni na Maamuzi (LOIS) ulioanzishwa na EWURA kwa kupitia tovuti ya <https://lois.ewura.go.tz>.

Mfumo huu wa LOIS unatumika kuboresha utekelezaji wa majukumu mbalimbali ya EWURA ambayo ni kutoa, kudurusu na kufuta leseni, kudhibiti bei na tozo, kufuatilia ufanisi wa utendaji wa sekta zinazodhibitiwa, kusikiliza malalamiko na kutatua migogoro.

Akizungumza na mwandishi wa habari hii Meneja Mawasiliano na Uhusiano EWURA, Bw. Titus Kaguo alisema, Lengo la kutumia njia ya mtandao kutuma maombi ya leseni ni kupunguza muda wa upatikanaji wa leseni hizo zinazotolewa na EWURA, pia kuwawezesha waombaji kupata taarifa na kufuatilia hatua za utekelezaji wa maombi yao moja kwa moja katika mfumo huo.

“Mfumo huu mpya unatarajiwa kurahisisha mawasiliano kati ya idara moja na nyingine pia mawasiliano kati ya EWURA na wadau wengine, katika kurahisisha utoaji wa huduma za leseni, maombi ya bei na tozo pamoja na kusaidia mawasiliano ndani ya mamlaka” alisema.

Ufanisi wa utoaji huduma utaongezeka kwa kuongeza uwazi wa mchakato wa utoaji huduma za EWURA kwa wateja, ambapo wateja

wataweza kutuma maombi na kuona hatua iliyofikiwa kwa maombi waliyowasilisha EWURA kwa kutumia mtandao wa intaneti. Hivyo mteja hatalazimika kufika ofisi za EWURA ili kuwasilisha maombi ya huduma mbalimbali zinazotolewa.

Akieleza jinsi ya kutumia mfumo huu alisema, mfumo huu wa Leseni na maagizo (LOIS) unapatikana katika tovuti ya EWURA www.ewura.go.tz, mteja atatakiwa kujisajili ili kuweza kutumia mfumo huu. Baada ya kujaza fomu ya maombi au kuwasilisha malalamiko atapokea ujumbe unaoeleza kuwa maombi yake yamepokelewa.

“Mfumo huu mpya unatarajiwa kurahisisha mawasiliano kati ya idara moja na nyingine pia mawasiliano kati ya EWURA na wadau wengine, katika kurahisisha utoaji wa huduma za leseni,
- Titus Kaguo

Ikiwa EWURA itaona kuna haja mteja kuwasilisha taarifa nyingine au kutoa ufafanuzi, maagizo haya yatatumwa moja kwa moja kwa mteja kupitia mfumo huu. Mara maombi yakipitishwa mteja atapata taarifa kwa kupitia mfumo huu.

Baada ya maombi kukamilika, mchakato wa ndani utaendelea kama kawaida hadi hatua ya Bodi ya EWURA kupitisha maombi ya mteja.

Mfumo wa LOIS umeandaliwa kwa kuzingatia mahitaji ya EWURA na wadau. EWURA ipo tayari kupokea maoni kuhusu mfumo huu kupitia anuani zake na ofisi zake za makao makuu au ofisi za kanda zilizopo mikoa ya Mwanza, Arusha, Mbeya na Dodoma.

Muongo mmoja wa **EWURA** kuchapa kazi, yapanua wigo wa huduma, yaimarisha viwango

Na Asiatu Msuya

Mamlaka ya Udhibiti wa Huduma za Maji na Nishati (EWURA) ni Taasisi ya Udhibiti wa huduma za sekta mtambuka iliyoundwa kwa Sheria EWURA, Ukurasa wa 414 ya Sheria za Tanzania. EWURA ilianza rasmi mwaka 2006, baada ya miaka minne ya maandalizi ya kuanzishwa kwake. Na hatimaye mwaka 2016, Mamlaka ilitimiza miaka kumi ya utoaji huduma za kiudhibiti, yaani muongo mmoja.

Shughuli kuu za Mamlaka ni pamoja na kudhibiti sekta za Nishati na Maji Tanzania Bara. EWURA ina wajibu wa kuzidhibiti sekta hizi kiufundi na kiuchumi. Sekta ndogo zinazothibitiwa na Mamlaka ni Petroli, Gesi Asilia, Umeme na Maji na Usafi wa Mazingira.

Mamlaka inao wajibu wa kuhakikisha kuwa huduma hizi zinapatikana kwa viwango vya hali ya juu, kwa bei nafuu, salama na kwa uhakika, na kwamba watoa huduma wanapata faida ya haki kwenye vitega uchumi vyao.

Utekelezaji wa majukumu na wajibu wa EWURA

Katika kutekeleza wajibu na kazi zake, EWURA imenuia na kuwiwa kuboresha hali ya jamii ya Watanzania kwa kuchochea ushindani na ubora wa kiuchumi; Kulinda maslahi ya wataji; Kulinda uimara wa kifedha wa watoa huduma; Kuchochea upatikanaji wa huduma zinazothibitiwa na Kulinda na kutunza mazingira.

Ili kutekeleza majukumu na wajibu wake kwa uwazi na katika namna yenye manufaa kwa wote, EWURA inafuata sera za Kisekta, Sheria kuu na miongozo na kanuni mbalimbali zinazotolewa na Mamlaka.

Sera na Sheria zinazosimamia utekelezaji wa majukumu ya EWURA ni pamoja na Sheria ya Mamlaka ya Udhibiti wa Huduma za Nishati na Maji (2001), Sheria ya Umeme (2008), Sheria ya Petroli (2015) na Sheria ya DAWASA sura ya 273.

Wigo wa Upatikanaji huduma za EWURA

Katika kutekeleza majukumu yake ya Udhibiti nchini, EWURA imepanua wigo wake ndani ya kipindi cha miaka 10 tangu kuanzishwa kwake; kutokana na nguvu na mikakati thabiti iliyowekwa katika kujenga uwezo, kuimarisha utendaji kazi na kuboresha viwango vya utoaji huduma.

Kutanabahisha hilo, EWURA imeweza kuanzisha Ofisi za Kanda katika mkoa wa Arusha; kwa Kanda ya Kaskazini, mkoa wa Mbeya kwa Kanda ya Nyanda za Juu Kusini; mkoa wa Mwanza kwa Kanda ya Ziwa na mkoa wa Dodoma kwa Kanda ya Kati ambapo pia ndio patakapokuwa makao makuu ya Ofisi za EWURA.

Lengo la kupanua wigo wa huduma za Udhibiti ni kusaidia kusogeza huduma za na kutatua changamoto zinazowakumba watoa huduma



na wananchi; ambapo awali huduma hizo zilikuwa zikipatikana Dar es Salaam pekee.

Viwango vya Utoaji Huduma za EWURA

Katika kuhakikisha kuwa EWURA inaishi dira yake inayosimamia katika kutoa huduma za kiwango cha kimataifa; utoaji huduma za udhibiti za Mamlaka unapimwa kwa viwango maalumu vya kimataifa kwa minajili ya kuhakikisha kuwa huduma zitolewazo zinapatikana kwa bei nafuu, salama na kwa uhakika. Kwa muktadha

huo, EWURA imepimwa na kufuzu viwango vya Shirika la Kimataifa linalodhibiti viwango vya utoaji huduma yaani ISO ili kuhakikisha kuwa huduma zake zinakuwa na ubora unaotambulika kimataifa kwa lengo la kumlinda mtumiaji wa huduma hizo ambaye ni mwananchi wa kawaida anayetumia huduma za maji, umeme, gesi na petroli.

Mamlaka imefanikiwa kwa kiwango kikubwa katika kuzingatia viwango ilivyojiwekea na katika kutimiza vigezo vya ubora vya ISO, na hivyo kupelekea kupewa cheti cha ubora cha ISO: 9001:2008.

Matumizi sahihi na salama ya **GESI YA KUPIKIA** majumbani



Na Tobietha Makafu

Gesi ya kupikia majumbani, kitaalamu LPG (Liquefied Petroleum Gas) ni gesi inayotumika majumbani kwaajili ya kupikia.

Gesi hii ni zao la petroli inayopatikana kwa kusafishwa kwa mafuta ghafi, ni nishati iliyo rafiki kwa mazingira inayopatikana kwa uhakika na bei nafuu hivyo kupelekea watu wengi duniani kuitumia.

Gesi hii ya kupikia majumbani hutofautiana kikemikali na gesi asilia (Natural Gas) kwa sababu, gesi asilia inaundwa na kemikali ya Methane huku gesi ya kupikia inaundwa na Propane na Butane. Hii haimaanishi kuwa gesi asilia haiwezi kutumika kupikia nyumbani lakini yenyewe inahitaji mtandao wa mabomba na si rahisi kuiweka kwenye mtungi kama LPG.

Ili gesi hii itumike kwa usalama na inavyopaswa, mtumiaji anapaswa kuzingatia hatua za kiusalama kwaajili ya kulinda afya pamoja na mazingira kwa ujumla.

Moja ya vitu vya kwanza kabisa mtumiaji anatakiwa kuzingatia ni pamoja na kununua gesi iliyopo kwenye mtungi wenye lakiri ya kampuni husika na lakiri hiyo isiwe imevunjwa ama kuharibiwa na ahakikishe ana pima uzito wa mtungi wa gesi aliyonunua ili kujiridhisha na uzito wa gesi hiyo.

Gesi inapaswa kusafirishwa ikiwa imesimama wima na ihifadhiwe katika eneo lenye hewa ya kutosha na ikae mbali na vyanzo vyovyote vya moto. Endapo mtumiaji atagundua kuna uvujaji wa gesi, lazima asiwashe jiko kama alikua hajaliwasha, zima jiko kama lilikuwa linatumika, ondoa "regulator" ya gesi iliyoko kwenye mtungi.

Ikiwa mtungi utaendelea kuvuja, uondoe na uuweke sehemu ambayo ni salama mbali na mitungi mingine kama ipo, usiwashe wala kuzima kifaa chochote cha umeme kwani kufanya hivyo kutasababisha muwako wa mara moja na usitumie simu ya mkononi wakati upo katika eneo hilo.

Wakati wa kutumia gesi hii ni muhimu kufungua milango au madirisha. Hakikisha unatumia hozi inayotakiwa na haijajikunja ili kuzuia mbinyo na kusababisha kuharibika. Vile vile mtumiaji anatakiwa ahakikishe mitungi imetunzwa mbali ambapo si rahisi kugongwa au kuangukiwa na kitu chochote.

Si watumiaji tu wa LPG wanaotakiwa kuzingatia hatua za usalama kuhusu gesi hiyo bali hata wafanya biashara hususani wale waagizaji wa jumla, na wasambazaji wakubwa lazima wazingatie misingi ya usalama na viwango. Lengo kubwa likiwa ni kukidhi usalama wa watu na mali zao pamoja na mazingira kwa ujumla.

EWURA yawafunda waajiriwa wapya

Na Mwandishi wetu

Mamlaka ya Udhhibiti wa Huduma za Nishati na Maji (EWURA) imeendelea kuwajengea uwezo watumishi wake, wakiwemo watumishi wapya wanaojiunga na Mamlaka kwa lengo la kuwafunda na kuwapa nyenzo za kufanyia kazi; zitakazowaongoza punde tu wanapoanza kutekeleza majukumu yao.

Mafunzo kwa waajiriwa wapya yanaandaliwa mahsusi ili kuwawezesha kuelewa taratibu za utendaji kazi za Mamlaka na kazi mbalimbali za Udhibiti zinaotekelezwa na EWURA kila siku.

Mafunzo haya mahsusi yaliyofanyika mwezi Agosti, 2017 katika Ofisi za EWURA zilizopo Dar es Salaam, yalijumuisha waajiriwa wapya 20 wa kada za Uhandisi, Wakaguzi wa mifumo ya utendaji kazi ya umeme na Petroli, Uhasibu, Mawasiliano na Uhusiano na Utawala na Usimamizi wa Ofisi.

EWURA iliandaa mafunzo haya ya awali kwa waajiriwa wapya ikiwa ni njia ya kuwawezesha waajiriwa hao kuelewa tamaduni za mahali pao pa kazi, ili waweze kulandana na miiko na tabia za Mamlaka katika kuhudumia wateja wake; kujifunza namna sahihi ya kutekeleza majukumu kwa mujibu wa Sheria, miongozo na kanuni zilizopo; na kuwafanya waajiriwa wapya kuijua Mamlaka ipasavyo ili kumudu utekelezaji wa wajibu wa kiudhibiti, na kujiimarisha kiutendaji na kitaaluma wakati wa kipindi cha mpito cha ili kuweza kutoa huduma stahiki katika kuwahudumia wateja wa Mamlaka katika nyanya mbalimbali. Wakati akiwakaribisha waajiriwa wapya.

Kaimu Mkurugenzi Mkuu wa EWURA, Mhandisi Godwin Samwel alieleza kuwa: “EWURA Taasisi inayodhibiti sekta mtambuka na kwayo imejiwekea dira ya kutoa huduma za udhibiti wa nishati na maji kwa kiwango cha kimataifa, na kwa mantiki hiyo inampasa kila mwajiriwa wa Mamlaka kuzingatia miongozo na kanuni za utendaji kazi zilizowekwa ili kufikia viwango vya huduma vinavyostahili wakati wowote anapotoa huduma kwa niaba ya Mamlaka”.

Mhandisi Godwin ametumia nafasi hiyo kuwaomba watumishi wote wa EWURA kuunga mkono juhudi zinazofanywa na Mamlaka katika kuimarisha uwezo na viwango vya utendaji kazi, ambapo ameeleza kuwa, pamoja na mafanikio makubwa ambayo yamefikwa katika utoaji wa huduma na utekelezaji wa majukumu yake, Mamlaka bado inakabiliwa na changamoto mbalimbali ikiwemo maelekezo ya Serikali ya mara kwa mara ambayo mara nyingine yanaweza kukinzana na miongozo ya utendaji kazi wa Mamlaka, au kusababisha ucheleweshaji katika kutoa uamuzi wa hivyo kuwataka watumishi kuelewa changamoto hizo na kuzitafutia ufumbuzi wa pamoja.

Aidha, Kaimu Mkurugenzi Mkuu wa EWURA, amewasisitiza waajiriwa wapya kuhakikisha kuwa wanawapatia huduma wateja wa Mamlaka kwa uwazi, na kwa viwango vya kutosha, salama na kwa uhakika na kwamba watoa huduma wanapata faida kwenye vitega uchumi vyao ili hatimaye huduma zinazotolewa ziweze kuwa na mchango chanya katika jamii na maendeleo ya Taifa kwa ujumla.

Mikoa ya Kaskazini kupokea mafuta Bandari ya Tanga

Na Asiatu Msuya

Mamlaka ya Udhhibiti wa Huduma za Maji na Nishati (EWURA), imetangaza uamuzi wa kuanza kutumia Bandari ya Tanga kupokelea mafuta ya petroli kwa mikoa ya Tanga, Arusha, Kilimanjaro na Manyara, ifikapo Oktoba 2017; ili kuongeza usalama wa upokeaji wa mafuta nchini, hasa pale itakapotokea bandari ya Dar es Salaam kutoweza kupokea mafuta hayo kwa sababu mbalimbali.

Kaimu Mkurugenzi Mkuu wa Mamlaka ya Udhhibiti wa Huduma za Maji na Nishati (EWURA), Mha. Godwin Samwel, ametoa uamuzi huo Agosti 24, 2017 Mkoani Tanga, katika kikao cha pamoja kati ya EWURA, Ofisi ya Mkuu wa Mkoa na wadau mbalimbali kutoka makampuni yanayofanya biashara ya mafuta (OMC's) ambapo ameeleza kuwa; hatua hiyo imefikwa ikiwa ni utekelezaji wa azimio la Serikali kuhusu kuanza tena kupokea mafuta ya petroli kupitia Bandari ya Tanga, baada ya kusitishwa kufanya hivyo kwa miaka kadhaa kabla.

Eng. Samuel ameongeza kuwa, Serikali ilipitisha azimio hilo, ili kuongeza idadi za bandari zinazopokea mafuta ya petrol nchini, ikiwa ni pamoja na kuhakikisha kua, wananchi wa Mkoa wa Tanga na Mikoa ya Kaskazini, wanapata mafuta ya bei nafuu kutokana na kupungua kwa gharama ya kuyafirisha mafuta hayo kutoka Dar es Salaam; ikizingatiwa kua, bei kikomo za mafuta katika mikoa hii zitakuwa zikipangwa kutoka Tanga.

Katika kutekeleza azimio hili, Mamlaka ya Udhhibiti wa Huduma za Maji na Nishati (EWURA) ilifanya tathmini na kujiridhirisha kuimarika na kukidhi ubora kwa miundombinu ya ghala (depot/terminal) la kampuni ya mafuta ya GBP Tanzania (GBP), kwa ajili ya kupokea na kuhifadhi mafuta kutoka kwenye meli za BPS ambapo uwezo wa ghala hilo umefikia lita zaidi ya 120 milioni kwa

mafuta ya aina ya petroli, dizeli na mafuta ya taa; kutoka lita 20 milioni Julai 2015.

Aidha, mahitaji na matumizi ya mafuta katika Mkoa wa Tanga na Mikoa ya Kaskazini inakadiriwa kuwa kiasi kisichozidi lita 35 milioni kwa mwezi. Kwa mantiki hiyo, kwa uwezo wa sasa wa kupokea lita zaidi ya milioni 120 kwa ghala la GBP na pia uwezo wa kupakia maloli yasiyopungua 50 (lita zaidi ya milioni 1.5) kwa siku, ni dhahiri, kuwa ghala hili linaweza kupokea mafuta kwa ajili ya Mikoa ya Kaskazini na Mkoa wa Tanga wenyewe bila shida yeyote. Mpaka sasa, GBP ndiyo inayomiliki miundo yote ya kupokelea mafuta katika bandari ya Tanga ikiwa ni pamoja na gati (jetty) na bomba la kupokelea kutoka kwenye meli mpaka kwenye matenki, hivyo EWURA inazishauri kampuni zingine (hasa zile zilizokuwa na maghala za mafuta (OMCs) kujenga maghala zaidi ya kupokelea na kuhifadhi mafuta ya BPS mjini Tanga ili kushamirisha ushindani katika utoaji wa huduma ya kupokea na kuhifadhi mafuta ya petroli.

Hata hivyo, EWURA itaendelea kufuatilia kwa karibu sana (kupitia masharti maalumu ya leseni aliyopewa GBP) utendaji wa kampuni ya GBP, hasa inavyotoa huduma kwa wateja na washindani wenzake wanaotumia ghala la GBP Tanga kupokelea na kuhifadhi mafuta yao, ili kuhakikisha kua huduma zinazotolewa zinazingatia usawa na ushindani unaotarajiwa na kuchukua hatua muafaka pale inapobainika mapungufu.



Ghala la kuhifadhi mafuta la GBP - Tanga

Ewura yang'ara Maonesho ya Sabasaba

Na Tobietha Makafu

Mamlaka ya Udhhibiti wa Huduma za Nishati na Maji (EWURA) imefanya vizuri katika maonesho ya 41 ya kimataifa ya biashara ya sabasaba yaliyofanyika katika viwanja vya Mwalimu Nyerere, vilivyopo jijini Dar es Salaam kuanzia 28 Juni mpaka 13 Julai.

Katika maonesho ya mwaka huu EWURA imefanikiwa kuibuka mshindi wa tatu katika kundi la Nishati na Madini, kundi ambalo lilishirikisha taasisi na kampuni binafsi na zile za serikali zinazojihusisha na utoaji huduma na bidhaa katika sekta ya Nishati na Madini nchini.

Ushindi huo ulichangiwa na maandalizi bora yaliyozingatia vigezo na masharti ya ushiriki pamoja na utoaji huduma bora kwa wateja waliotembelea banda la EWURA kwa ujumla.

Aidha wataalamu wa taasisi hii wamekua wakitoa elimu ya kina kuhusu huduma za taasisi katika sekta zinazodhibitiwa ikiwa ni pamoja na kutatua changamoto na malalamiko ya wateja yanayohusu huduma zitoilewazo.

Meneja Mawasiliano na Uhusiano Bw. Titus Kaguho alisema, watu mbalimbali walitembelea



Baadhi ya wageni wakisikiliza kwa makini maelezo kutoka kwa maofisa wa EWURA walipotembelea banda la EWURA katika Maonesho ya Kimataifa ya Dar es Salaam (DITF - Sabasaba).

banda la EWURA msimu huu, wakiwa na lengo la kujionea na kujifunza kuhusu huduma mbalimbali zitolewazo, kupata elimu na majibu ya maswali mbalimbali yahasuyo mamlaka katika sekta ya Nishati (Umeme, Petroli na Gesi asilia) pamoja na sekta nzima ya maji.

“Tumepokea watu wengi kwa siku waliovutiwa na banda letu wakitaka kufahamu zaidi kuhusiana na huduma mbalimbali zinazotolewa na EWURA katika sekta zote tatu inazodhibiti.

Aliongeza kuwa, mbali na huduma zitolewazo watembeleaji wa banda walionekana kuvutiwa na kufurahishwa uwepo wa ripoti mbalimbali za sekta ya petrol na maji, ambapo wanafunzi, watafiti pamoja na wananchi waliohitaji walipatiwa repoti hizo ili zivasaidie katika shughuli zao mbalimbali za kujenga nchi. Nao wateja waliofika kwenye banda hilo walionekana kuridhishwa na kuvutiwa kwa kiasi kikubwa na maelezo pamoja na huduma walizopata katika banda hilo la EWURA.

“Kwakweli elimu niliyoipata imeondoa mkanganyiko uliokupeo kichwani mwangu mwanzoni kuhusu EWURA, kazi na wajibu wake, pia nimefahamu namna bora ya kuwasilisha malalamiko yangu juu ya sekta mnazodhibiti EWURA.

Anabainisha mkazi wa jiji aliyejitambulisha kwa jina la Mariam Saidi.

“Kwakweli elimu niliyoipata imeondoa mkanganyiko uliokupeo kichwani mwangu mwanzoni kuhusu EWURA, kazi na wajibu wake, pia nimefahamu namna bora ya kuwasilisha malalamiko yangu juu ya sekta mnazodhibiti EWURA. Anabainisha mkazi wa jiji aliyejitambulisha kwa jina la Mariam Saidi.

Katika kutimiza wajibu wake wa kutoa elimu kwa umma, EWURA itaendelea kushiriki katika maonesho mbalimbali yatakayofanyika nchini ili kuwafikia wananchi wengi Zaidi katika maeneo mbalimbali.

Hivyo EWURA inapenda kuwakaribisha wananchi wote kutembelea banda lake katika maonesho mbalimbali yatakayofanyika nchini. Pia EWURA inawakaribisha wananchi kutembelea ofisi zake ya makao makuu iliyopo jijini Dar es Salaam na zile za kanda ambazo zipo Kanda ya Ziwa mkoani Mwanza, Kanda ya Kaskazini iliyopo Mkoani Arusha pamoja na Ofisi za Kanda ya Nyanda za Juu kusini Mkoa wa Mbeya ili kujipatia ufafanuzi wa masuala mbalimbali kuhusu udhibiti wa Nishati na Maji.



Maofisa wa EWURA, Bi. Rabel Kiula (Kulia) na Mha. Violet Iramu wakisikiliza kwa makini wageni waliotembelea banda la EWURA katika Maonesho ya Kimataifa ya Dar es Salaam (DITF - Sabasaba).